Recommendation Tracker Update

Overview and Scrutiny Board

April 2022

RECOMMENDATION TRACKER REPORT

1. <u>SUMMARY</u>

This Recommendation Tracker lists all recommendations made by the Overview and Scrutiny Board and Working Groups (including Task Group recommendations which have been agreed by Cabinet) until implementation is complete.

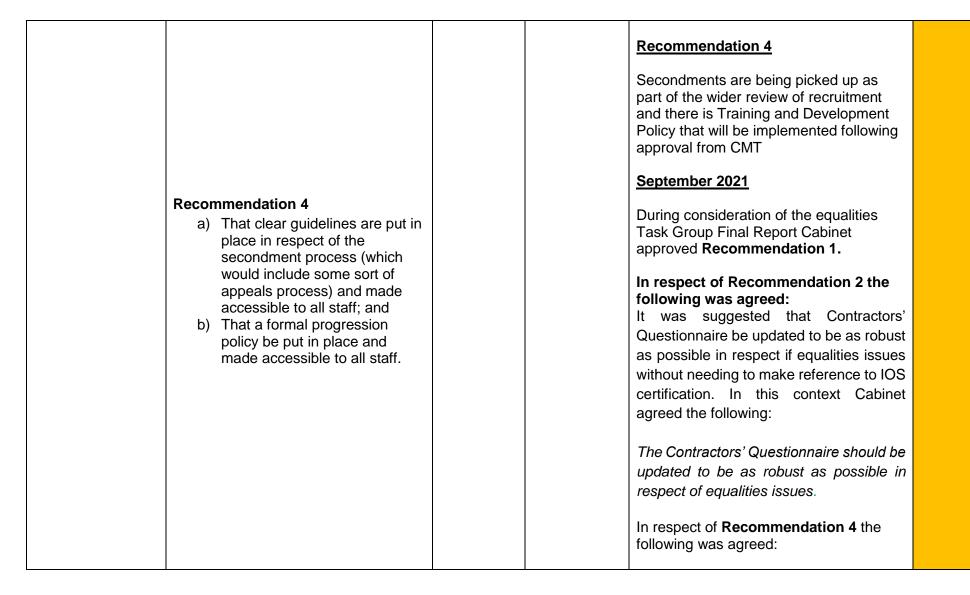
The recommendations are by;

- A. Task and Finish Group
- B. Finance and Budget Working Group
- C. Corporate Performance Working Group
- D. Overview and Scrutiny Board

2. <u>RECOMMENDATIONS</u>

2.1 That the Board notes the Recommendation Tracker confirms the status of the recommendations and agrees to the removal of any items which the Board feel have been completed.

Subject and Date of Meeting requested	Actions	Lead Officer	Date completion required	Comments	Completion Date and RAG Rating
Staff Survey	the Cabinet are fully informed of the higher and lower cost of the Staff Survey	Deb Poole		April 2022 Update Cabinet have been fully informed of the upper and lower costs of the Staff Survey	GREEN
Bromsgrove Town Centre Management Strategy - 2021 Action Plan	that the Cabinet resolves to adopt the Bromsgrove Town Management Strategy – 2021 Action Plan and at the earliest opportunity that the relevant officers revisit the Town Centres to update the plan and offer support.	Ostap Paparega		April 2022 Update Delays have been experienced in the implementation of the Bromsgrove Town Centre Management Strategy - 2021 Action Plan in November 2022 due to a vacancy for the Bromsgrove Centres Manager role. The role has now been recruited to and an update will be provided to Members in respect of the Bromsgrove Town Centre Management Strategy - 2021 Action Plan in November 2022.	AMBER
Equalities Task Group – Final Report	Recommendation 1That an annual Equalities Report be prepared for 2021 and annually thereafter.Recommendation 2That a question in respect of IOS certification (or equivalent) is included in the Contractors' Questionnaire in respect of Equalities.	Policy Team		April 2022 UpdateRecommendation 1The Equality Annual Report was considered at Overview and Scrutiny Board meeting on 28th March 2022, Cabinet on 30th March 2022 and at Full Council on 20th April 2022. This report will be presented annually as per the recommendation.	AMBER



		As an alternative, given the potential benefits of having clear, written guidance on the secondment process, Cabinet agreed the following resolution: <i>Clear guidelines are put in place in</i> <i>respect of the secondment process and</i> <i>made available to all staff.</i> <i>Guidance on the benefits of staff</i> <i>development and progression be put in</i> <i>place and accessible to all staff.</i>	
Apologies and Substitutes – Recommendation to the Constitution Working Group – 2 December 2019	the Constitution Review Working Group would review the number of substitutions that are permitted by each Member during a municipal year for Overview and Scrutiny Board.	April 2022 Update Overview and Scrutiny Procedure Rules – updated in July 2021 'Where a Member of the Overview and Scrutiny Board is unable to attend a board meeting a substitute may attend in his or her place. The ability to appoint a substitute may only be exercised by Board members on up to two occasions during each municipal year. In extenuating circumstances and upon application to the Chairman of the Overview and Scrutiny Board, this may be waived. This rule does not apply to task group meetings.' September 2021	GREEN

			This is scheduled for consideration at the next meeting of the Constitution Working Group in the new municipal year.	
Development Burcot Lane O&S 29 Oct 2018	that further work be carried out to explore the options available to the housing company to allow it to act as a letting agent; and that the housing company's overarching principle be to provide "affordable" rental accommodation for local people	Judith Willis	April 2022 UpdateThe purpose and role of a Housing Company is being considered to primarily be the vehicle/model to own and manage the private rented properties for the Burcot Lane development. The model/options will also consider a Housing Company model to support an accelerated housing growth programme in Bromsgrove. A report will be presented to Members with the business case rationale in due course if it is to be recommended that a Housing Company be considered and progressed.April 2021 Officers are looking at options for the provision of additional homes and the longer-term status of the company although this is not necessarily the priority at the presented to Members in due course.	AMBER
			<u>Sept 2019</u>	

		The business case is still being pulled	
1		together by senior managers in BDC.	
		Nov 2018	
		The potential for the Council to launch a	
		lettings agency is now being considered	
		as part of the wider discussions taking	
		place concerning the development of a	
		wholly-owned council housing company.	
		A business case is being prepared in	
		relation to this matter, and the potential	
		to launch a lettings agency will be	
		examined within this forthcoming	
		business case.	
		This has been discussed at Cabinet.	
Road Safety	Rec 1 - That the details on the	April 2022 Update	GREEN
around Schools	Council's website in respect of Parking		
_	Services be located in a more	Recommendation 4	
18 Sept 2018	prominent position to encourage	The Decking Enforcement Terms have	
	residents to report local parking	The Parking Enforcement Team have	
	concerns.	worked with and will continue to work	
		with the Police to undertake joint	
	Rec 2 - That Officers' investigate all	enforcement visits to problem areas of parking outside schools.	
	options for using of mobile CCTV	parking outside schools.	
	vehicles in Bromsgrove and report	Recommendation 7	
	back the findings to Members.		
		We continue to engage with the County	
		Council, in February we contacted the	

Rec 3 - That Members are provided	County Highways section of the County
with the contact details of the local	Council asking them to consider
Safer Neighbourhood Team in order	upgrading the Keep Clear markings
that this information can be shared	outside schools. Unfortunately, their
with residents to enable local issues to	response was as follows – I'm afraid that this is not a realistic proposition at the
be recorded and enforcement action	present time given the resources
to be prioritised accordingly.	required both in financial terms and staff
	time. We do look at upgrading keep clear
Rec 4 - That Parking Services and the	markings in conjunction with other TPO
Safer Neighbourhood Team discuss	proposals outside schools and we will
and jointly prioritise enforcement	investigate County Councillor requests
action.	for standalone orders.
	We have also discussed the 'School
Rec 5 - The Officers investigate the	Street' idea with County, like the one
option to employ an additional Parking	trailed in Solihull. Again, unfortunately
Enforcement Officer whose role would	they replied as follows – At this time
be dedicated to looking at road safety	WCC has no policy to implement School
around schools.	Streets and therefore no budget
	allocation.
Rec 6 - That Officers' from	anocation.
Worcestershire County Council and	
the Council contact Solihull Council to	All of the recommendations have been
	investigated and actioned accordingly
look at the pilot exclusion zone	April 2021
scheme in order to consider it as an	
option in some areas within	
Bromsgrove District and report back	Rec 5 – A term time only Civil
any findings to Members.	Enforcement Officer has been employed as part of the parking team and started
	work on 3 rd November 2020. Their remit

Rec 7 - That Worcestershire Cou Council Highways Team, togethe	-	is to concentrate on parking enforcement around schools.	
representatives from the Safer Neighbourhood Team and Parkin Services come together to discus joint campaign to address parking issues around schools and ongoi collective action on this matter.	ng ss a g	West Mercia Police Road Safety Team presented to the Board in January 2021 June 2020 This item will be reconsidered in	
		September due to Covid-19	
		December 2019 Rec 5 – Update from officers that a Parking Enforcement officer would be employed to look at parking around school. Safe Roads Partnership invited to present to the Board on 30 th March 2020 (meeting cancelled)	
		Sept 2019 Rec 1 - After discussions with IT, it was not possible to put contact details on the home page, however, the Parking link is on the home page within the 'My Place' box.	
		Rec 2 – The parking team at Wychavon made contact with Solihull and received the following report, as detailed at Appendix 1.	

Rec 3 - Wychavon carried out some research and found that Gateshead and Leicestershire councils have invested in a CCTV vehicle. It is used primarily on school zig-zags and mandatory bus stop clearways as these offences do not require an observation time.(Unfortunately within Bromsgrove the zig-zags are not currently enforceable) What the CCTV system can't do is enforce on double yellow lines as it is not possible to see if there is a blue badge on the windscreen. The estimated cost for Leicestershire was £500,000.
Rec 6 - Meeting has taken place with the Police, County and Parking Enforcement to discuss what action could be considered. It was felt that the schools needed to take some responsibility and to help communications teams at County and Bromsgrove will be asked to consider what joint communication could be produced for school/parents. Enforcement are going to increase the number of visits to schools. County are looking into the possibility of a blanket

TRO to cover all zig-zag lines outside schools.
Dec 2018 The recommendations were agreed by Cabinet at its meeting on 31 st October. Recommendations have been sent to relevant officers to action and update received as follows:
Rec 1 - Discussions are underway with IT to include the contact details for Parking Services on the home page of the council's website. This will be completed asap certainly by the end of January 2019.
Rec 2 - This recommendation has been sent to the relevant officers at WCC requesting that they take appropriate action in the first instance.
Rec 3 – The Council are working with Wychavon to find other authorities who use mobile CCTV and arrange to visit them to discuss how they use the technology and how effective it has

		been. The results will be reported back to members by the end of February 2019.Rec 5 - Initial meetings to be held in Jan Jan 2019.Rec 6 - This recommendation has been sent to the relevant officers at WCC requesting that they take appropriate action in the first instance.Rec 7 - Wychavon will provide details including the likely cost of employing another Enforcement Officer. Information to be provided to members in February 2019.	
CCTV Short Sharp Review 30 Aug 2018	Rec 1 - That the Council's £40k capital funding be used to match-fund a bid to the Police and Crime Commissioner (PCC) for CCTV funding in order to replace the current CCTV transmission infrastructure to a digital network and to purchase and resource the introduction of re- deployable cameras.	April 2022 UpdateFollowing a delay due to Covid, the incident, maintenance and media logging system has now been installed and is operational.The re-deployable cameras have piloted and are now available for use in accordance with deployment process.This recommendation has now been completed.	GREEN

April 2021 The contract was awarded to Total Integrated solutions (TIS) and the Monitoring Centre was redesigned to ensure compliance to health and safety regulations. Additional monitoring screens were included in the digital infrastructure upgrade increasing the number of viewable screens by a third. The Monitoring Centre digital infrastructure upgrade was completed as the first pandemic lockdown hit during March 2020. The lock down resulted in the project coming to a standstill for a few months while BT completed essential maintenance only and access to the	
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maintenance only and access to the	
Monitoring Centre was restricted to	
essential visits only.	
Incident, maintenance and media logging	
system, due to be purchased as part of	
this project, has been delayed by the	
software developer HIK. We are awaiting	
a trail of the software in the next few	
weeks.	
Summer 2020, the project continued,	
progressing recommendation 3.	

Redeployable cameras have been
purchased and the process for
deployment agreed with Community
Safety. The deployment has had some
delays due to coronavirus and
operational snags, but much progress
has been made. Pilot locations for each
area have been identified through an
application process, then assessed for
technical, legal, and practical suitability.
Deployment permission and process has
been negotiated with highways WCC
Highways for a practical, manageable,
and cost-effective method for
deployment. This resulted in an eventual
agreement for BDC to be able to use our
own installation contractor (TIS). TIS are
now pursuing attaining the required
street electrical works certification. This
should be completed by the end of April.
Currently data transmission requirements
are being reviewed and purchased, as
these could not be purchased until the
time for deployment was near.
Sept 2019
Rec 1 - An upgrade of the Council's
CCTV system is currently underway.
North Worcestershire Community Safety

		Partnership (CSP) has been allocated	
		£245,000 of PCC funding over a 3 year	
		period for improvements to the area's	
		CCTV scheme on behalf of the three	
		Local Authorities. The CSP has	
		developed a proposal to use this capital	
		contribution to modernise the CCTV	
		infrastructure which will support Internet	
Rec 2 - The current came	era locations	Protocol Recording and upgrade the	
be reviewed in accordance	ce with the	technological capabilities of the current	
Surveillance Camera Cor	nmissioners	scheme to digital processing. This will	
guidance and using data	from the	greatly increase the current CCTV	
Community Safety Partne	ership, to	scheme, including enhanced digital	
ensure that they still mee	t their	capability, improved image quality and	
purpose with cameras to	be removed	greater capacity to expand the scheme	
as appropriate.		using re-deployable cameras where	
		appropriate. This project is being match	
		funded by all three District Councils with	
		additional revenue, capital and in-kind	
		contributions to support the project. The	
		Project team have completed a tender	
		exercise and are about to award the	
		contract to the winning bidder. The	
		project plan is being developed for work	
		to commence in the next few weeks.	
Rec 3 - That Officers' hav	_	<u>April 2021</u>	
programme target to repla			
existing cameras over a 3	3 year period,		

by replacing approximately 20	No change
cameras per year, subject to a capital	
bid.	Rec 2 - Camera locations Have been
	assessed in accordance with SCC
	guidance to include public consultation,
	operational requirements and analysis.
	All current camera locations have been
	assessed as still required, apart from
	Recreation Road in Bromsgrove where
	the road scape has changed to a
	residential setting. Privacy impact
	assessments have been completed and
	all assessments are currently with the
	external auditor for feedback.
	April 2021
	Rec 3 - March 2020 Members agreed to
	release capital funds set aside 19/20,
	20/21, and 21/22 (£40K each year)
	allowing the replacement of analogue
	cameras with digital cameras in a timely
	and cost-effective manner. Many of the
	cameras owned by BDC have all been
	upgraded to digital cameras, except
	camera 4 due to a delay in sighting the
	receiver on a lighting column, and
	camera 2 due to the Covid testing centre.

	All other upgrades listed below have been completed. Any cameras not listed will remain on the analogue network as it was not cost effective to change to a digital network at every camera location. Digital cameras improve the scheme's night-time vision, clearer images, faster zoom and focus, and more responsive control.
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Camera Locations
Bromsgrove Town Centre
 Camera 4 ASDA Car Park Camera 19 Bus Station/Taxi Rank Camera 8 Market Hall Car Park Camera 20 Waitrose Camera 20 Waitrose Camera 10 57 Monkey's Club Camera 10 57 Monkey's Club Camera 11 Market Place Camera 11 High Street/New Road Camera 13 Poundland (includes new roof mount bracket) Camera 13 Poundland (includes new roof mount bracket) Camera 6 Windsor Street Car Park Camera 16 Chapel Street Camera 16 High Street/Church Street Camera 17 High Street Nat West Bank Camera 18 The Strand Camera 18 The Strand Camera 18 Can Park
Camera 2 Stourbridge Road Car Park Camera 3 Parkslde Car Park
Bromsgrove Remote Cameras
Camera 55 Aston Fields Camera 21 Sanders Park Car Park Camera 22 Sanders Park Pavilion
Hagley
Camera 49 Worcester Road Hagley Camera 51 Worcester Road/Chapel Street Hagley Camera 50 Worcester Road Hagley Camera 52 Worcester Road Car Park Camera 61 Recreation Ground Car Park Hagley Camera 62 Recreation Ground Hagley
Rubery
 Camera 30 Doctors Surgery Car Park Rubery Camera 31 South Subway Rubery Camera 32 South Subway (North Side static) Rubery Camera 29 Library Way Rubery Camera 28 St. Chads Road Rubery Camera 26 Sowing Green (Police Station) Rubery Camera 26 Sowing Green (Police Station) Rubery Camera 25 New Road Car Park Rubery Camera 42 St Chads Park Rubery Camera 31 St Chads Park Rubery Camera 31 St Chads Park Rubery Camera 31 St Chads Park Rubery Camera 34 Beverley Road Rubery Camera 35 North Subway (Static) Rubery Camera 24 Whetty Lane Rubery
Rec 3 - The capital bid was agreed by
Members and a rolling program for
members and a roming program for

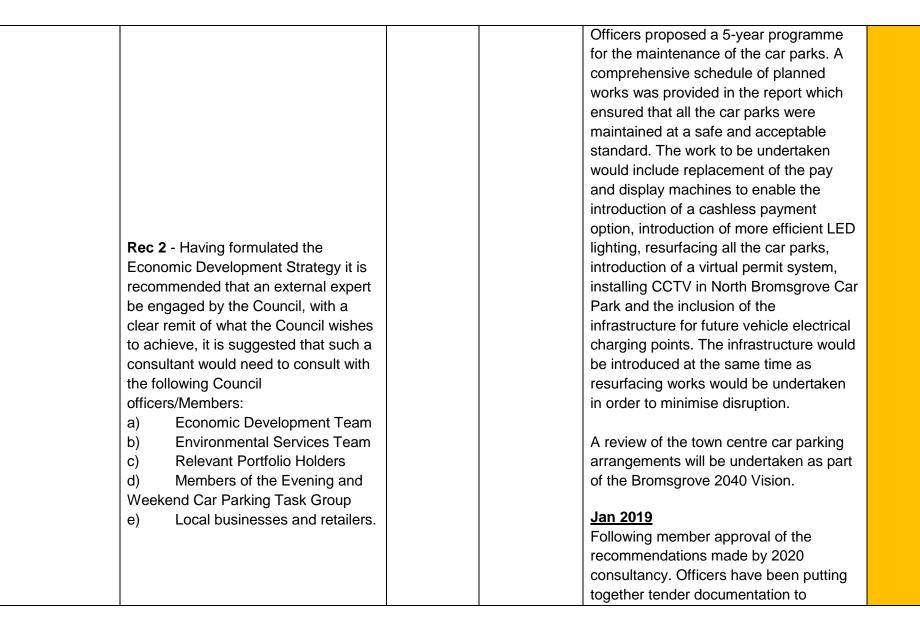
			camera replacement will be included as part of the digital upgrade. <u>Aug 2019</u> Emailed the CCTV & Telecare Manager for an update. <u>Dec 2018</u> The recommendations were agreed by Cabinet at its meeting on 31 st October. Recommendations have been sent to relevant officers to action. Awaiting for response.	
Preventing Homeless-ness Task and Finish Group 19 September 2016	Rec 1- that officers should investigate the introduction of a local authority lettings scheme that would help customers to access private rented accommodation. This investigation should take into account working in partnership with Redditch Borough Council. The outcomes of this investigation should be reported for the consideration of the Overview and Scrutiny Board and Cabinet.	Judith Willis	April 2022 Update The focus on new build as opposed to letting continues. Consideration to the purpose and role of a Housing Company is ongoing as part of the Burcot Lane Development. This would include any benefits of a 'bolt on' lettings scheme. A report will be presented to Members with the business case rationale in due course if it is to be recommended that a Housing Company be considered and progressed. April 2021	AMBER

 1	1		
		The Council is still considering the best way to move forwards with regards to intervening in the local housing market. The successful bid to Homes England for financial support in providing a housing development at the site of the former council headquarters has meant the focus has shifted towards new build rather than lettings. As part of this work consideration continues to be given to the creation of a housing company and a business case is being developed in relation to this. A report on progress with these matters will be provided to cabinet in due course. The possibility of creating a letting agency has not been discounted but given that lettings would likely be a 'bolt on' to a bigger venture, further exploration of its potential remains subject to the broader trajectory to the council decides to take with regards to	
		in due course. The possibility of creating a letting agency has not been discounted but given that lettings would likely be a 'bolt on' to a bigger venture, further exploration of its potential remains subject to the broader trajectory to the	
		Sept 2019 Derek Allen – the business case is still being pulled together by senior managers in BDC.	

<u>Nov 2018</u>
The potential for the Council to launch a
lettings agency is now being considered
as part of the wider discussions taking
place concerning the development of a
wholly-owned council housing company.
A business case is being prepared in
relation to this matter, and the potential
to launch a lettings agency will be
examined within this forthcoming
business case.
<u>May 2018</u>
To date, we have not been able to find a
compelling evidence base in either local
housing market that suggests a stand-
alone lettings scheme would work in
Bromsgrove, or in conjunction with
Redditch Borough Council. However this
may look different if Bromsgrove DC opts
to open a housing company which takes
on a range of functions, including
lettings. As a result the option has not
been discounted as it relies upon other
developments at this stage. We therefore
plan to return to this matter once the
position about opening a housing
company becomes clear. All advice
received to date suggests that we will not

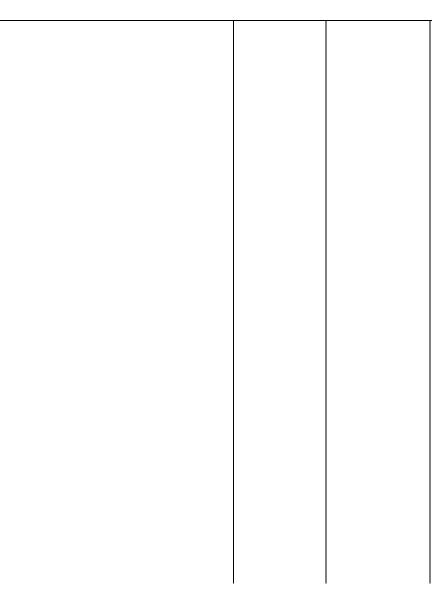
			be opening a joint company as this would
			be a very complex thing to achieve.
			July 2017 Officers have been investigating creating a local lettings scheme. On behalf of both councils, we have undertaken some visits to other schemes in the West Midlands and we are also assessing the outcomes of some research into this area recently published by the University of Birmingham. We will be pulling our thoughts together into a report in due course, when we have completed our
			assessment
Evening and Weekend Car	Rec 1 - The Council needs to	Cllr May	April 2022 Update AMBER
Parking Task and Finish Group 21 March 2016	 formulate a clear Economic Development strategy that includes car parking as soon as possible, whilst considering the following key features of any such strategy: a) Ensuring that car parking arrangements are managed in accordance with the interests of the local economy. b) Working with partners in business and retail to develop 		The cashless payment option for car parks was considered and agreed at the Cabinet meeting held on 19 th January 2022. The resurfacing works have been carried out along with the LED lighting installation, introduction of a virtual permit system, installation of CCTV in North Bromsgrove Car Park and the inclusion of the infrastructure for future vehicle electrical charging points.

the Economic Development Strategy that includes car parking options and tariffs that encourage customers to visit Bromsgrove. c) Ensure car parking arrangements support the Council's Economic Development Strategy.	As indicated in the last update, the works are part of a 5 year maintenance plan. Currently there are 3 years remaining on the plan. The Bromsgrove 2040 Vision report is due to be considered by Cabinet in June 2022.
The recommendation was therefore accepted in the amended form below:	<u>April 2021</u>
 that the Council reviews its Economic Development Priorities to assess the impact of car parking charges as soon as possible, whilst considering the following key features: a) ensuring that car parking arrangements are managed in accordance with the interests of the local economy; b) working with partners in business and retail to review the Economic Priorities that includes parking options and tariffs that encourage customers to visit Bromsgrove; and c) ensuring that car parking arrangements support the Council's Economic Priorities 	The Head of Environmental and Housing Property Services and the Environmental Services Manager presented a report to Cabinet on 25th November 2020 in respect of the Capital Works programme for Bromsgrove District Council car parks. Originally the focus had been on undertaking a review of the Car Parks Strategy and the capital works that needed to be completed in respect of the car parks. The two elements had subsequently been split and the document presented for Cabinet's consideration was an infrastructure report. A wider car parking review would be included within the work of the North Worcestershire Economic Development team.



engage a consultant who will produce a detailed business plan including
expected costs and realistic timescales
for members to approve taking into
account the outline details provided by
2020 Consultancy within their initial
study. Officers are also making contact
with other authorities who have
undertaken similar projects for advice
and guidance.
24 May
Members will be aware that a
consultation has taken place the results
of which will be shared shortly.
Sept 2017
An update will be provided at the
meeting.
5th Oct 2016
The Portfolio Holder has advised that she
has made some progress with the
recommendations and will attend the
January 2017 meeting when the Tracker
is reviewed again to provide a more
detailed update.
Cabinet Response - 6 th April 2016

Le veletion te ve comme en de tiere A. C.
In relation to recommendation 1 the
Cabinet agreed that car parking was vital
to the economic development of the
Town and accepted the principles behind
the recommendation. It was felt however
that the existing Economic Development
Priorities should be reviewed in order to
assess the impact of car parking
charges, rather than produce a new
Economic Development Strategy which
may need to alter in 6 months' time. It
was fully accepted that the needs and
views of businesses in the Town needed
to be taken into account and the new
Centre Manager would be fully involved
in this review process and in working with
local businesses. The process should be
undertaken prior to the consideration of
the next round of changes to fees and
charges. The existing Economic Priorities
needed to focus more strongly on car
parking. Officers and Members from
Economic Development, Car Parking and
Planning would need to work very closely
together on the further regeneration of
the Town Centre.
Sept 2019
Emailed Cllr May for an update



Dec 2018

Update request sent to Cllr May on 28 Dec and 20 Nov. Waiting for a response.

Sept 2017

An update was provided at the meeting.

Cabinet Response – 6 April 2016

This recommendation was largely accepted, with a minor change to the wording to reflect the changes made to recommendation 1 above. In addition the new Centres Manager has been added to the list of officers/Members to be involved in the consultation on car parking. Whilst reviewing the Economic Priorities it is recommended that an external expert be engaged by the Council, with a clear remit of what the Council wishes to achieve. It is suggested that they would need to consult with the following Council officers/Members: (a) Economic Development Team (b)

(a) Economic Development Team (b)
Environmental Services Team
(c)Relevant Portfolio Holders
(d) Members of the Evening and
weekend car Parking Task Group (e)

	Local businesses and retailers (f)Town Centres Manager
Rec 3- Prior to any further trials (of any nature) being agreed and carried out any necessary data should be	Sept 2019 Emailed Cllr May for an update.
collected in order to have appropriate comparative	Dec 2018Update request sent to Cllr May on 28Dec and 20 Nov – Waiting for a
	response. Cabinet Response – 6 April 2016
	Recommendation 3 was agreed. data and information available to ensure that any such trial can be measured
	successfully.